



## **ServicePilot Technologies Acquires Telecoms Data Systems**

### ***ServicePilot Technologies Enlarges its Solution Portfolio with z/OS-centric Capabilities***

**Houston, Texas (USA) and Paris, France, November 28th, 2007** - ServicePilot Technologies ([www.servicepilot.com](http://www.servicepilot.com)), an emerging leader in the international Integrated Service Management arena, today announced the execution of a definitive merger agreement with privately-held Telecoms Data Systems (TDS), whose z/OS-centred solutions are used to monitor and automate z/OS environments in real-time. The acquisition adds advanced capabilities to measure and analyze availability and performance of complex business transaction, including z/OS mainframe ones as they travel through CICS, DB2 or IMS, from the end-user perspective.

The merger of ServicePilot Technologies and Telecoms Data Systems enables to deliver an even broader range of technical solutions, expertise and services to global customers. The merger also extends global reach because both companies possessed different and complementary key market-area strengths across the globe.

Thanks to this acquisition, ServicePilot Technologies will provide the large enterprises with unique Network Behavior Analysis (NBA) solutions spanning networks and z/OS mainframes.

Reflecting the complementarity between the two companies, ServicePilot Technologies management does not expect any restructuring. The TDS team will become ServicePilot Technologies employees and integrated into a newly formed Business Unit, ServicePilot NBA (Network Behavior Analysis).

*"The synergies created by this merger allow us to broaden and deepen our market coverage and to offer solutions without any equivalent on the NBA market. This will give us increased differentiation from our competitors and a larger value proposition to our clients."* said Bertrand Mahé.

*"Additionally, the combined technology offers customers a complete product portfolio that focuses on business and IT alignment solutions that reduce costs and business risk"* added Bertrand Mahé.

#### **About ServicePilot Technologies**

ServicePilot Technologies designs software solutions that offer business and technical visibility into IP infrastructures and guarantee quality of service and high performance for critical applications. ServicePilot is one of the very few available solutions that promote a proactive approach, by providing a comprehensive and consistent monitoring of enterprise networks, servers and applications and ensuring high availability and performance of business applications. By combining fault management features, performance management, SLA management, and capacity planning into a single platform, ServicePilot offers a significant competitive edge and optimized ROI. ServicePilot is currently used by many organizations, including Banque Populaire, Caisse d'Epargne, Crédit Agricole, HSBC, AGF, Groupama, Maif, Chantiers de l'Atlantique, MACSF Groupe, EDF, Cramif, CG35, and AFP.

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