



ServicePilot Technologies Expands its Worldwide Operations

ServicePilot Technologies Further Invests in the United States and Announces New Vice President of Worldwide Sales

Paris, France, October 25th, 2007 - ServicePilot Technologies (www.servicepilot.com), an emerging leader in the international Integrated Service Management arena, today announced that it has opened a new worldwide business headquarter, ServicePilot Inc., in Houston - Texas. The office will serve as central location for North American operations as well as worldwide business center.

Houston is located in a growing business center. Ranked first in Texas and third in the US within the category of "Best places for business and careers" by Forbes Magazine in 2006, Houston area is quickly becoming a hub attracting high technology companies.

At the same time, the company is pleased to announce that it has appointed Denis Blampoix as Vice President of Worldwide Sales. Denis Blampoix will report to Bertrand Mahe, President and Chief Technology Officer of ServicePilot Technologies. Based in Houston, his missions will be to lead the worldwide sales activities as well as to set up the US operations and to introduce the company's portfolio to North American Partners and Customers.

Before joining ServicePilot Technologies, Denis Blampoix spent 20 years with Hewlett-Packard and Compaq. In his most recent role as Director of the Worldwide Channel Services Sales, he led a team who generated revenues in excess of \$1 billion through Partners.

Denis holds a MBA from ICN Business School in France and a Master in Economics from University of Nancy, France.

"We are delighted with the rapid expansion of our global operations. Houston is a vibrant hub for progressive business activity and an ideal location for our company in the North American continent." said Bertrand Mahé.

"We are pleased to have Denis join the ServicePilot Technologies team. His prior experience in building a strong global sales channel team and creating strategies and programs that increase profitable growth for partners coupled with our new product introductions should allow us to continue to aggressively ramp up our international business" added Bertrand Mahé.

ServicePilot Inc. headquarter is located at 5373 W. Alabama, Suite 209, Houston – Texas 77056-5923, and can be reached by phone at +1 (713) 893 6094.

About ServicePilot Technologies

ServicePilot Technologies designs software solutions that offer business and technical visibility into IP infrastructures and guarantee quality of service and high performance for critical applications. ServicePilot is one of the very few available solutions that promote a proactive approach, by providing a comprehensive and consistent monitoring of enterprise networks, servers and applications and ensuring high availability and performance of business applications. By combining fault management features, performance management, SLA management, and capacity planning into a single platform, ServicePilot offers a significant competitive edge and optimized ROI. ServicePilot is currently used by many organizations, including Banque Populaire, Caisse d'Epargne, Crédit Agricole, HSBC, AGF, Groupama, Maif, Aker Yards (previously Chantiers de l'Atlantique), EDF, Cramif, CG35, and AFP. For more information, please visit www.servicepilot.com

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