



# SERVICEPILOT FLOW MONITORING

*FULL-STACK IT PERFORMANCE MONITORING*

FLOW MONITORING FOR NETWORK  
AND SERVER APPLICATION VISIBILITY

**servicePILOT** 

# A COMPLETE FLOW MONITORING SOFTWARE SOLUTION FOR ROUTERS AND SERVERS

ServicePilot is a complete monitoring solution for simple and complex application performance looking at flows on routers and or servers. It collects key metrics and provides, through a user-friendly interface, all the essential features for incident management, performance analysis, capacity management and deep visibility over all your applications.

## TAILORED TO MEET THE NEEDS OF EACH MEMBER OF THE IT TEAM

### HELP DESK

- Real Time Monitoring
- Alerts, Automatic Actions
- Maps, Impact Matrix
- Service Views, and Business containers
- Event Logs

### TECHNICAL EXPERTS

- Morning checks
- Per technology customizable dashboards
- Top Analysis
- Capacity and Tendency Planning
- Machine Learning

### DIRECTION

- IT Service Maps and Weather Maps
- Automatic PDF Reporting
- Service Level Management
- Platform scalability

## TO PROVIDE VISIBILITY OVER APPLICATIONS, NETWORKS AND USAGE



### Application Layer & Transactions



### Application System Layer



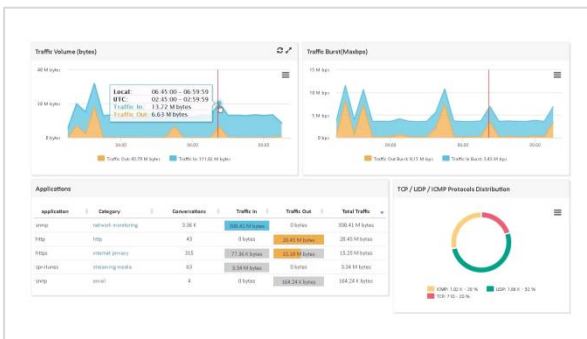
### Application Network Layer



# LAYER 3 AND 4 APPLICATION MONITORING WITH NETFLOW, SFLOW, JFLOW,...

## EFFICIENT BANDWIDTH MONITORING

Take advantage of NetFlow, jFlow, IPFIX (and more) to monitor your bandwidth, analyze the resulting traffic in order to anticipate network congestion, ensure good VPN connections, and get visibility on inter-site traffic. Identification of top hosts, applications, protocols or ToS values allows to gain better visibility over bandwidth usage according to business or site needs.

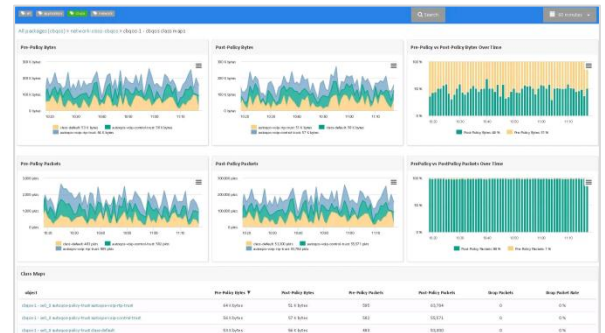


## NETWORK APPLICATION PERFORMANCE

Monitor and analyze the behavior of your applications in your network. The distribution of application traffic as well as behavioral trends provides significant help with the diagnosis of application performance. Following automatic discovery, you can group your applications according to their importance and make sure that the non-professional traffic does not encroach on the priority traffic.

## VALIDATE NETWORK QOS POLICIES

Measure, adjust and validate deployment of quality of service (QoS) and class of service (CoS) configurations to allocate the bandwidth required for priority traffic. Segmenting your traffic by Service Class can measure the effectiveness of your QoS policies and ensure that Service Classes are not under or overused.



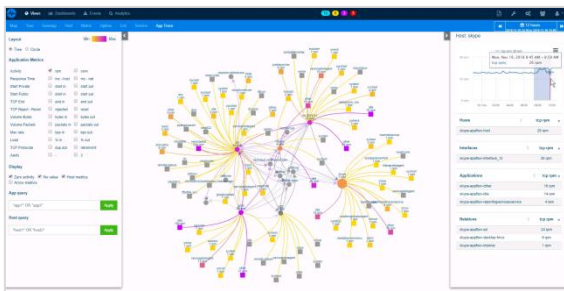
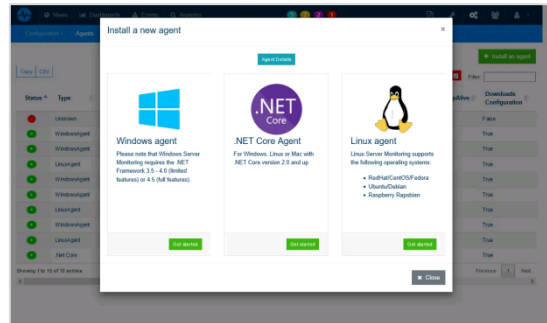
## MANAGE CAPACITY TO ANTICIPATE NEEDS

Filter and analyze performance and bandwidth usage trends by host, network, geographic location, application and/or protocol over a period of time to adjust your bandwidth requirements. This data is crucial for managing your bandwidth capacity, application traffic, and the quality of your VPN connections and remote sites.

# LAYER 6 APPLICATION MONITORING ON WINDOWS OR LINUX SERVER

## AUTO-DISCOVERY OF APPLICATIONS WITH THE SERVER MONITORING AGENT

Whether your physical, virtual, local or cloud server, automatically discover your critical applications to monitor their performance. Analyze the resulting application traffic to ensure proper connections and full visibility of each server's application history.

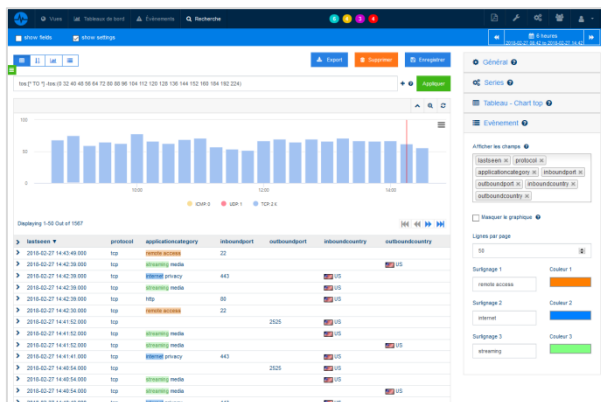
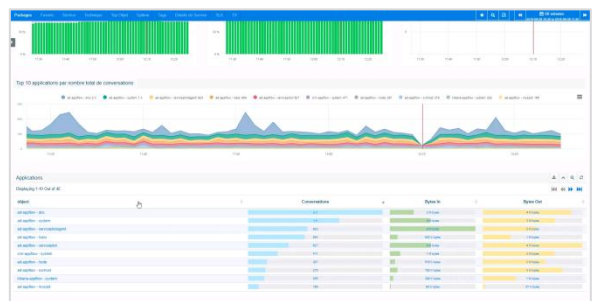


## AUTOMATIC MAPPING OF APPLICATION TRAFFIC AND PERFORMANCE

Monitor and analyze the behavior of your applications on your server. Application traffic distribution and behavioral trends provide major support for application performance diagnosis. You instantly have detailed activity statistics for each application discovered and monitored.

## DETAILED APPLICATION MONITORING AND STATISTICS WITH DASHBOARDS

Measure, adjust and validate your application performance objectives. To make your life easier, ServicePilot provides Top 3 per minute automatic flow rates for each supervised application to measure the effectiveness of your adjustments on the performance of your applications.



## RAPID TROUBLESHOOTING WITH AUTOMATIC APPLICATION MONITORING

Filter and analyze the performance and usage trends of your applications, with a wide range of filters and query options through our search and widget building engine. By geographical site, application, protocol, host during a given period of time in order to answer any question.

## THE BENEFITS OF UNIFIED APM AND NETWORK MONITORING

### APPLICATION PERFORMANCE

To ensure that application performance meets the needs of users

### BUSINESS PERFORMANCE MONITORING

To create a unified view of your business, IT and application KPIs from a single platform.

### END USER MONITORING

To create superior digital experiences in your websites or applications.

### INFRASTRUCTURE VISIBILITY

Get visibility into the impact of infrastructure on your application

## 7 REASONS TO CHOOSE SERVICEPILOT FOR FULL-STACK IT MONITORING



### EASE OF DEPLOYMENT

Provisioning files, drawing tool, built-in packages for 150 technologies, universal agent collection, automatic discovery of resources



### ADMINISTRATION SIMPLICITY

Windows installation, updates in minutes, no dependencies to manage



### COLLECTOR DIVERSITY

SNMP, Traps, AXL, CDR VoIP, RTCP, RTCP-XR, FTP, Netflow, Logs, Syslogs, SQL, SMI, Telnet SSH, scripts,...



### TRANSACTION ANALYSIS

Collecting user response times for JAVA, NET, or HTTP application users



### MONITORING INTERFACES

Unified mapping of all IT elements, end-to-end business views, IT service weather forecast...



### ADVANCED PDF REPORTING

Preconfigured reports for each technology  
Capacity planning, trend analysis



### NOSQL DATABASE

Storage of data in a NoSQL database, wizards to simplify the creation of widgets, dashboards or ad-hoc searches...

### WEBSITE

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